

# Devon Belles – Bell Tent Hire

## Terms & Conditions

**Please read the following booking terms and conditions carefully as they are the contract between you (the hirer) and Devon Belles – Bell Tent Hire.**

**If you do not understand something or require more information please contact us.**

The person making the booking (the hirer) must be eighteen (18) years or over.

The Hirer accepts absolute legal liability and is responsible for all Hire equipment listed on the Hire Inventory. In the case of party bookings it is the responsibility of the nominated Hirer under the Hire Contract Booking Number for all the equipment in that contract.

**Deposits paid to Devon Belles – Bell Tent Hire in order to reserve tents for an event are NOT refundable.**

All balances are due in full one calendar month before the date the hire is due to start. Should the hirer wish to cancel before this point, a refund will be given less the deposit which is non-refundable. After this point and up until 2 weeks before the commencement of the booking a 50% refund will be given of the total, after which no refund will be given.

Loss or damage must be reported to Devon Belles – Bell Tent Hire.

It is the Hirers responsibility to return all equipment at the end of the hire period, in the same state as at the commencement of the hire period, subject to fair wear and tear. Any loss, damage or additional cleaning will be invoiced to the hirer.

**Damage beyond the value of the damages deposit will be invoiced to the hirer.**

Guests must not wear shoes inside the tents – the hirer will be invoiced for any extra cleaning charges brought about through this.

Guests should remove their rubbish from the tent on vacating, - the hirer will be invoiced for any extra cleaning charges brought about through this.

The hirer accepts that if they choose to hire air beds, that they are not infallible, and that although Devon Belles tests all airbeds before they go out on hire, they will also supply spares and a pump to cover the possibility of an airbed failure. The hirer accepts that no refund (partial or full) will be given in the event of an air bed failure, and that it will be the hirer's responsibility to inflate a new airbed from the spares box provided.

Dogs are permitted in our tents with prior authorisation from Devon Belles – Bell Tent Hire. Any damage done or additional cleaning will be invoiced to the Hirer.

No cooking equipment, barbeques (including disposable), firebaskets/fire bowls, naked flames, any combustible material or flammable liquid, gas bottles are to be used inside the tent. Any damage will be invoiced to the Hirer.

No paint of any description, permanent pens, glue or glitter are to be used inside or near our tents.

There is a STRICT no smoking policy in or in close proximity to the tent, some of the equipment we use is flammable.

Please note that sometimes changes outside of our control do occur and we reserve the right to alter services, prices and facilities as such. We will however inform you wherever possible of any significant known changes, as soon as possible.

In some circumstances, Devon Belles - Bell Tent Hire may need to supply a tent of equivalent make, model

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and dimensions to that shown in the images. The hirer will be informed of this in advance wherever possible.

Devon Belles – Bell Tent Hire will not be held responsible for any acts of God, such as storms, floods, high winds, fire, etc. In the event of an unusually violent weather forecast or other acts of God, Devon Belles – Bell Tent Hire reserves the right to refuse to supply tents. If we had to cancel a booking for this reason, a refund would be given. Should the hirer decide they do not wish to proceed with the booking and Devon Belles is still willing, a refund will NOT be given.

The ground on which the tents are to be erected must be clear of livestock for at least 30 days prior to the delivery of the tents. The tents will **NOT** be erected on ground where livestock have been running as it permanently stains the tents and they are rendered useless for future hire. The hirer accepts full responsibility for ensuring the ground is clear.

**Devon Belles – Bell Tent Hire reserves the right to refuse to erect hired tents if the pitching area is unsuitable e.g. stony/cement/uneven/waterlogged/too small/low branches/ livestock dung etc. No refund will be given under these circumstances. It is the hirer's responsibility to ensure they follow our guidelines for suitable tent pitches and prepare the ground before the hire period commences, including mowing grass & removing the cuttings.**

The hirer understands that if the ground chosen to pitch the tent on is not flat then this may affect the waterproof quality of the tent and that during prolonged periods of heavy rain some water seepage may occur.

If you are dissatisfied with your tent or the equipment during your stay you must let Devon Belles – Bell Tent Hire know at the time, as most issues can be resolved so you can continue your stay. Refunds will not be given once you have departed from the tent/event without prior agreement.

**By hiring a tent from Devon Belles – Bell Tent Hire you are agreeing to these terms and conditions.**